



Canterbury  
Christ Church  
University

# **MEDIATION SERVICES**

**THE MEDIATION  
CLINIC**

# What is Mediation?

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- Voluntary
- Confidential
- Neutrally facilitated
- Empowering

# The Aims of the Clinic

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- To provide mediation services to the local and wider community
- To enhance teaching and learning across curricula
- To encourage research

# The Provision of Mediation Services

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- Pro bono service for those who cannot afford it
- The same service will be provided to others on a competitive charging basis
- Accreditation
- Panel of mediators

# Areas of work to be covered

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- Inter-student, student/staff and university related
- HR/employment issues
- Community based disputes
- Court referrals
- Personal injury and clinical negligence
- Commercial/business disputes
- Family/marriage breakdown

# The importance of environment

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- A neutral setting
- Accessible
- Informal



# Teaching and learning enhancement

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- Curriculum development
- Experiential learning (credit bearing)
- Reinforcing theory through practice
- The Qualifying Law Degree

# Research

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- Inform pedagogy
- Clinic based projects
- Inter-departmental research projects
- External research partnerships
- Knowledge sharing forum



# The Positives

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- Community links
- Different/fresh approaches to conflict resolution
- Student employability enhancement