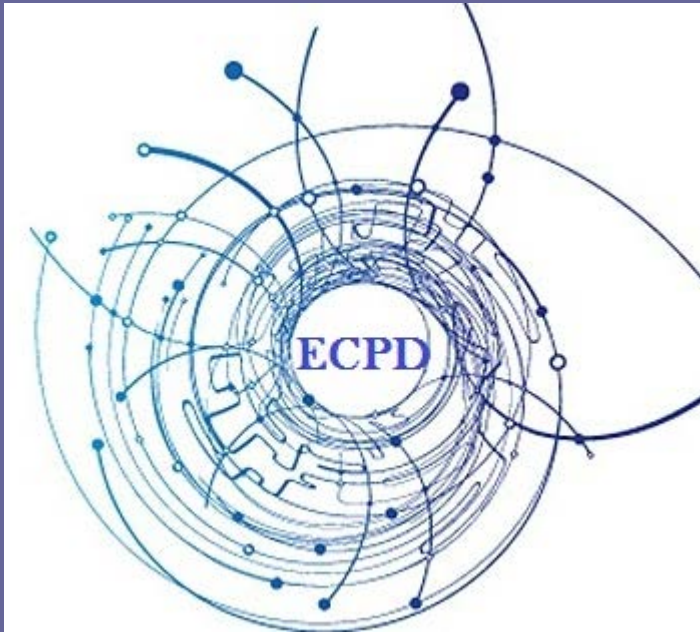


England Centre for Practice Development



- *Flourishing People,
Workplaces and Care*
- *Carrie Jackson, Director*
- @ECPDCarolyn
- @ECPD3

Cassandra Community Workload Activity Project

Phase 1

- NHSE Kent and Medway Local Area Team
- Cassandra Workload Activity Tool Pilot 3 sites
- Testing for adaptability to community setting
- Paper version of tool

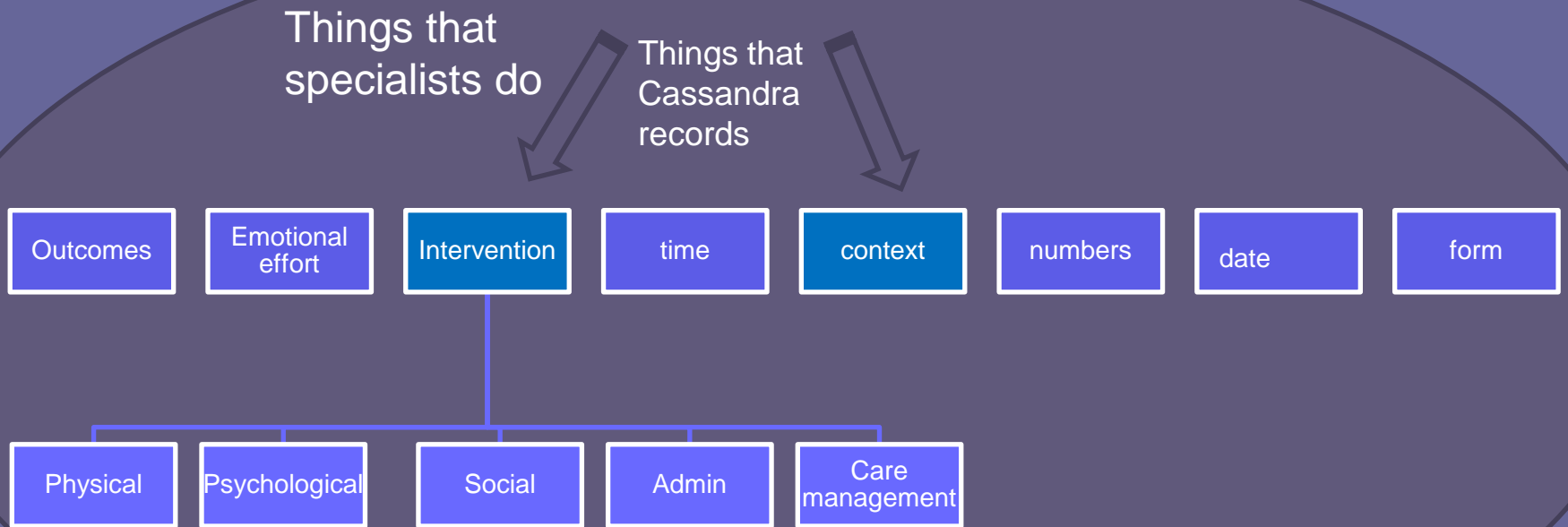
Phase 2

- HEE Kent, Surrey Sussex
- Adapted for use with community nurses 6 sites
- Web platform
- Multidimensional complexity of care

We use this approach to describe the work of specialists as their work is very complex and multidimensional

- Proactive case managers/brokers
- Key accessible professional across a journey
- Enable patients to self manage
- Technical expertise in specialism
- Alleviate suffering
- Perform rescue work to a high degree
- High quality patient experience including resolving poor experience
- Design and manage own services & work in collaboration with other colleagues

Activity of specialist APRNs



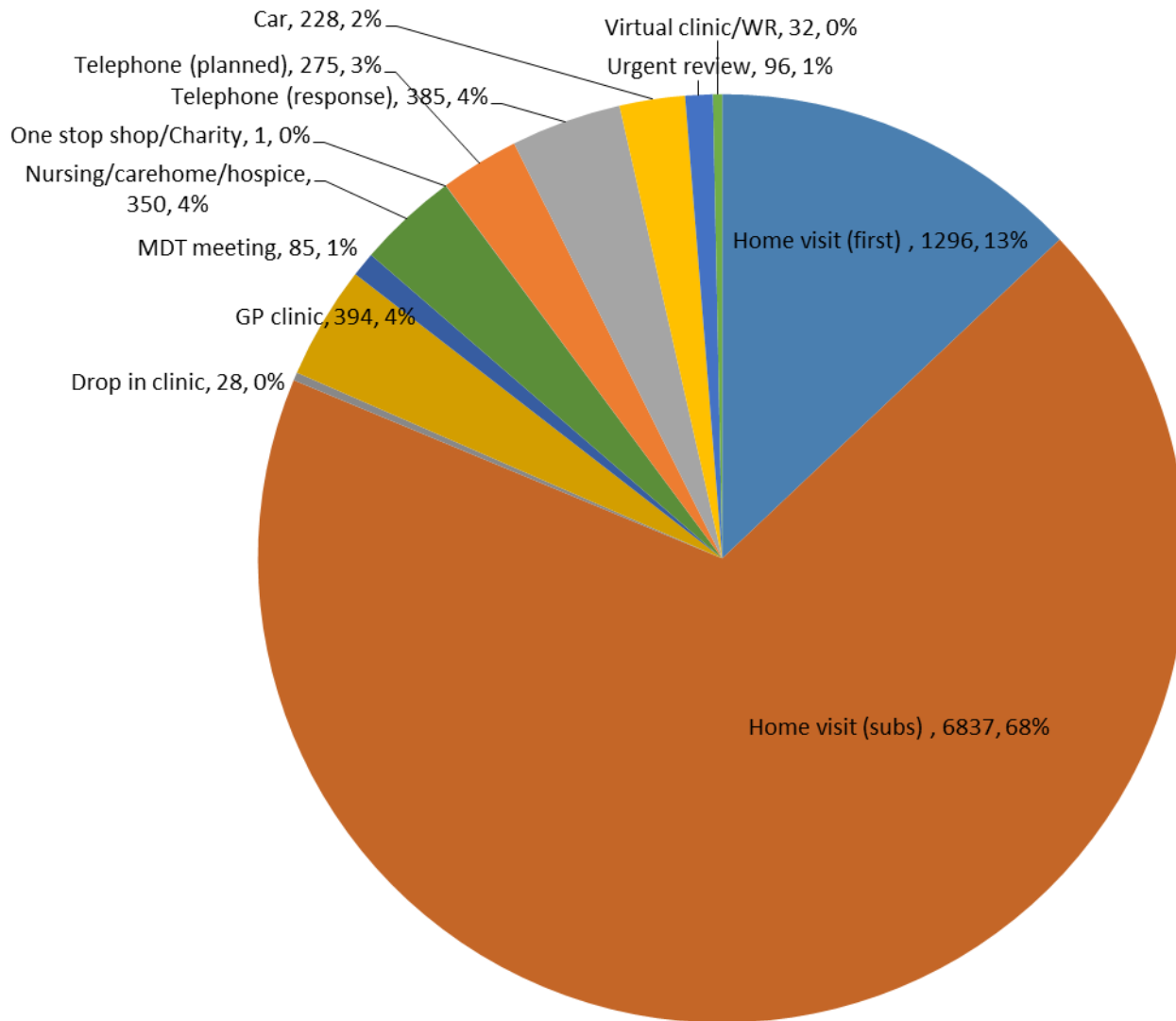
Modelling is about building a representative “whole system” rather than trying to measure bits. Here is a model called a geoschematic which you might recognise!



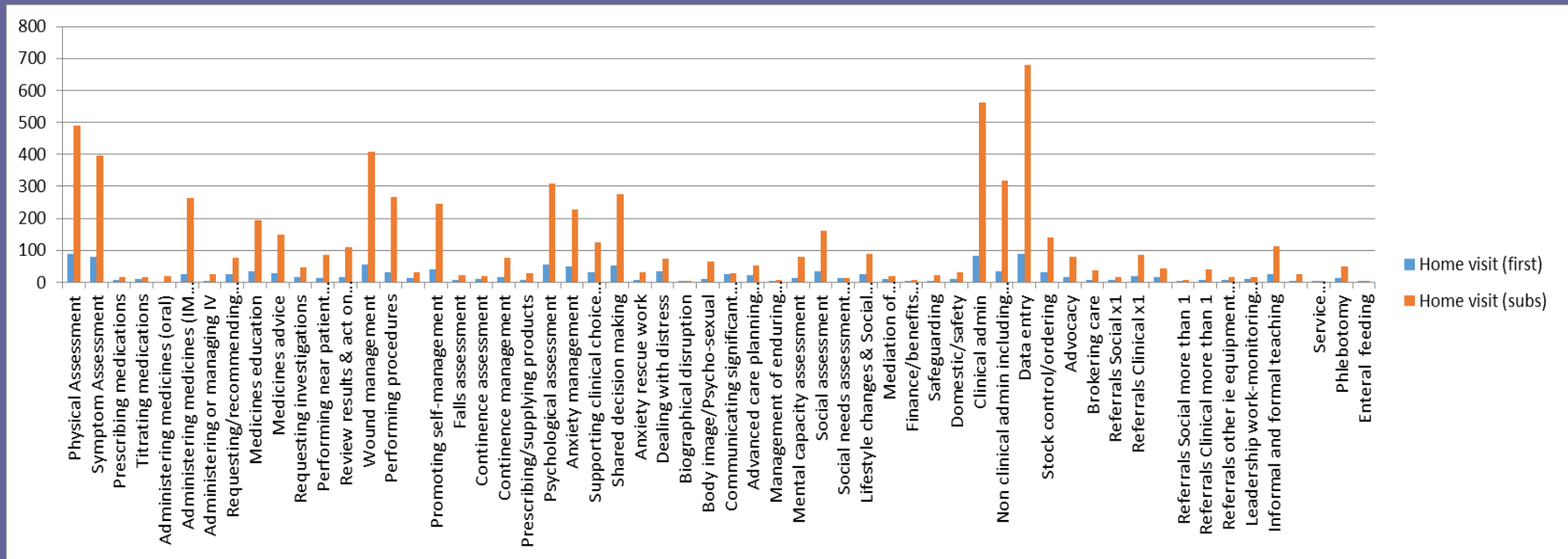
Community results so far

- Approx. 11,000 points of data
- 7,629 interventions collected in 58 regularly used categories (26 users)
- Data skewed by a couple of really great collectors!
- Issues with collection (not enough for a “big data” study) but shows complexity of care.
- Further analysis taking place
- 112 examples of care left undone

Where care is delivered (n 7629)



Spread across the intervention spectrum (2x context)



Next Steps

- NIHR bid
- Data ontology for community nursing
- Mining data for patterns to build optimum caseload simulation model
- Could be a bolt on module in existing systems e.g. System One does not map nursing work
- RCN Workforce Modelling Symposia-breaking news event